

Resident Involvement

Register your details using this link: [Click here:](#)

Due to the uncertainty around Covid and social distancing we have decided to defer this year's conference to **Tuesday 10th May 2022.**

The narrative for some time has been about the customer – customer journeys, customer experience. Does the shift to the language of tenant engagement mean we have lost sight of the relationship we have with residents? Do they require different approaches and, if so, can both improve services and service delivery?

Please join us on **Monday 4th October** from 10.00 - 11.15.



Dates for your diary:

Webinar 3/4



Conference



Watch this space for our final 2021 Webinar